

## COVID19

In response to elevated travel restrictions and government advisements, we have made the decision to stop our tours traveling through to July 2021. Given these circumstances, Albion Journeys has introduced a program designed to give our travelers options and peace-of-mind when considering their travel plans—the Albion Peace of Mind Travel Plan.

Through this, Albion Journeys is allowing all currently booked travelers between now and end of February 2021 to move travel dates easily and without incurring cancellation fees.

You are free to move your booking to any Albion Journeys future vacation. If you are not ready to choose your new vacation, the full value paid to us will be provided via a Refund Credit Note, redeemable for any future 2021 or 2022 departure.

To make the transition easier, this Plan includes an additional bonus credit. This bonus credit of \$250 per person will be in addition to your Refund Credit Note. This is redeemable for any future travel through 2022.

Whilst our tours will not be traveling during this period our office will be open for enquiries and new bookings.

*\*Albion Peace of Mind Travel Plan offer is valid for travel through December 31, 2022 until further notice. Refund in the form of a Refund Credit Note, redeemable for travel departing by December 31, 2022. The new booking bonus will be in addition to the Refund Credit Note amount. Refund Credit Notes are a promise to pay and will be redeemable for cash when possible on or before their expiry date should you choose not to use it for travel with us..The new booking is subject to any increase in vacation price for 2021 and 2022 travel. Plan may be withdrawn at any time and other restrictions may apply.*

### **Keeping You Safe**



This symbol indicates that our business has followed government and industry Covid-19 guidelines as approved by Visit Britain and has a process in place to maintain cleanliness and aid social distancing

The wellbeing of our customers, suppliers and staff is our number one priority there will be some changes in the way we operate, in line with government guidelines. We will also require you to take certain precautions to help ensure that everybody has a safe and enjoyable time away.

Government guidelines continue to evolve, and as such, our protocols will be amended in line with the threat level at the time of departure.

On the coach:

- Before you board, the interior of the coach will have been treated with sanitising “fogging” – an aerosol that sanitises and deodorises enclosed spaces killing viruses, germs and bacteria.
- We may require pre-boarding customer temperature checks.
- Hand sanitisers will be fitted at all coach entrances.
- Passengers and drivers will be required to wear face masks if required at the time by the Health Authorities.
- Coach air-conditioning systems will be set to fresh air intake mode at all times to ensure that the air inside the coach is continually exchanged through filters that filter out dust and virus particles.
- Reduced passenger capacity as required by the government to comply with social distancing measures.
- Potentially, single travellers may occupy a double seat for sole use.
- More use of the centre door for additional socially distanced loading and alighting of passengers, when safe to do so.
- Enhanced daily cleaning routine of touch points throughout the coach.

At the hotel:

- Hotel rooms and public areas will have been deep cleaned with sanitizing products that kill viruses, germs and bacteria.

- You may find screens at reception and interactions will be contactless.
- There may be a one-way system around the hotel with social distance floor markings used.
- Hand sanitisers will be plentiful around the hotel public areas and reminder notices will be present.
- You will notice regular additional touch point cleaning being undertaken.
- Hotel rooms may not be serviced at some hotels with arrangements in place to replenish towels and incidentals.
- Restaurants will observe social distancing so there may be more than one sitting for meals.