



Kensington Gardens



Bodnant Garden



Ickworth House



Sissinghurst Castle Garden



Costumed Interpreters at Hardwick Hall

Terms & Conditions

It is important that you read the following booking conditions. These Booking Conditions form the basis of your contract with us. Please read these sections carefully as they apply to all bookings you make with us unless otherwise specified. All vacations are operated by Just Go Holidays Ltd trading as Albion Journeys.

1. VACATION PAYMENT: When you make a booking you must pay a deposit for every person named on the booking. Deposits per person and the balance due date (the period before the departure date on which your full balance normally becomes due) are:

Deposit	Balance due date
\$750	90 days before departure

If you cannot make a payment by card at the time of booking, please speak to one of our Reservations staff to discuss other options. You can make payments against your balance anytime between making the booking and the balance due date. If the balance is not paid on time we reserve the right to treat your booking as cancelled by you and apply cancellation charges as set out in clause 3. For bookings made after the balance due date, the full amount is due at the time of booking.

Please note if you booked a vacation with a booking date in 2019 or 2020, your contract is with Albion Journeys Llc. All bookings have now been taken over by Just Go Holidays Ltd trading as Albion Journeys and your booking has moved over to be contracted with Just Go Holidays Ltd. Any balances that are due will be paid to Just Go Holidays Ltd trading as Albion Journeys.

2. OUR AGREEMENT: A contract is formed when we issue to you the booking confirmation document and terms and conditions. It is important you read through these and any other documents you receive and advise us of any inaccuracy within 14 days of the document date. By accepting the booking is correct you agree to our terms and conditions.

We regret we cannot accept any liability if we are not notified of any inaccuracy in any document within 14 days of our sending it out. This contract and all matters arising out of it will be governed by English law and will be subject to the exclusive jurisdiction of the courts of England and Wales.

3. VACATION CANCELLATION BY YOU: If you want to cancel your booking after we have confirmed it with you either verbally, over the telephone or by email, you can do so over the phone or in writing. The following cancellation charges will apply:

365 to 182 days prior to departure	\$500
181 to 91 days prior to departure	\$750
90 days or less before departure	100% of the program cost is non-refundable

If any member of your party is prevented from traveling, that person may transfer their place to someone else (introduced by you) providing we are notified no less than two weeks before departure.

Full terms and conditions will be provided with your booking confirmation. They are also available on request or via our website: albionjourneys.com/terms-and-conditions.

ALBION
Journeys Inspired By Heritage